

Western Road Surgery: Website

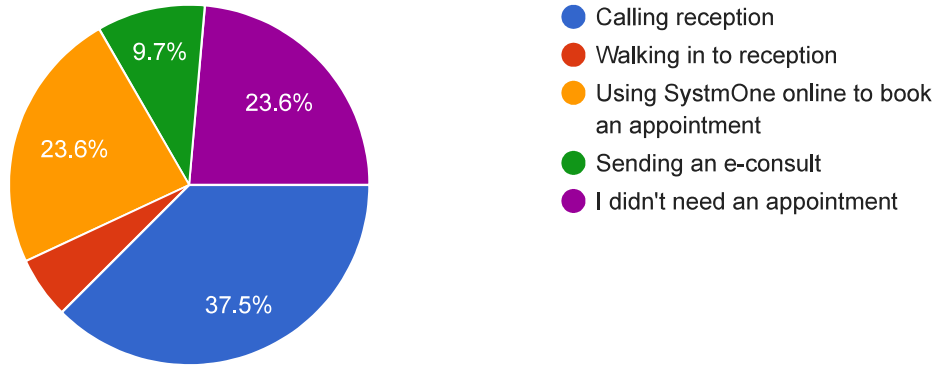
76 responses

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If you came to the website for help with booking an appointment, did you end up booking this by?

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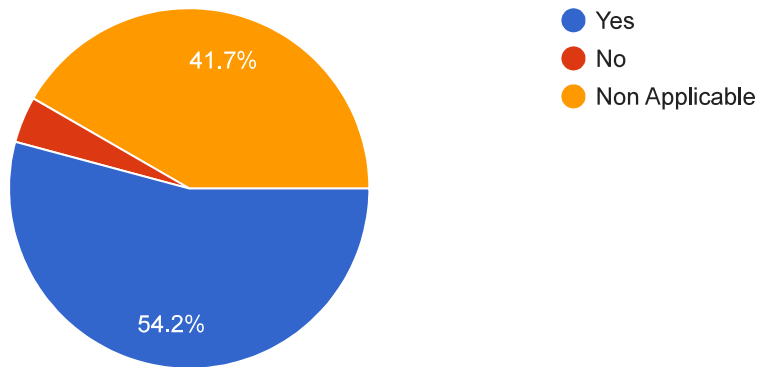
72 responses



Was the information about how to book an appointment clear and helpful?

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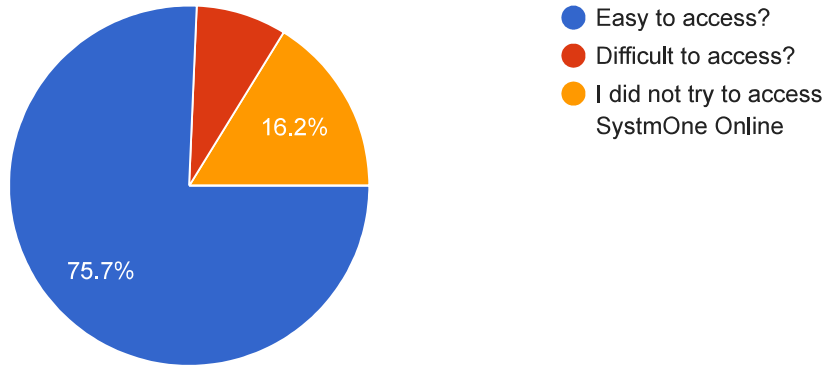
72 responses



If you wanted access to SystemOne Online (the online system where you can request prescriptions, book appointments etc) was this....



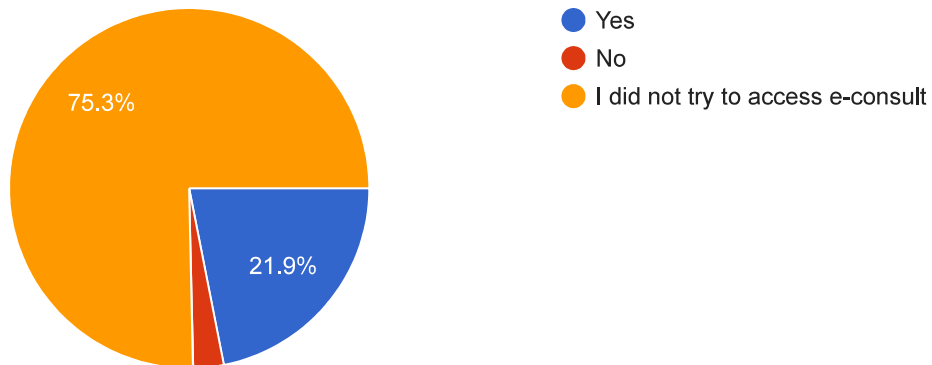
74 responses



If you used the e-consult service, did you find this useful?



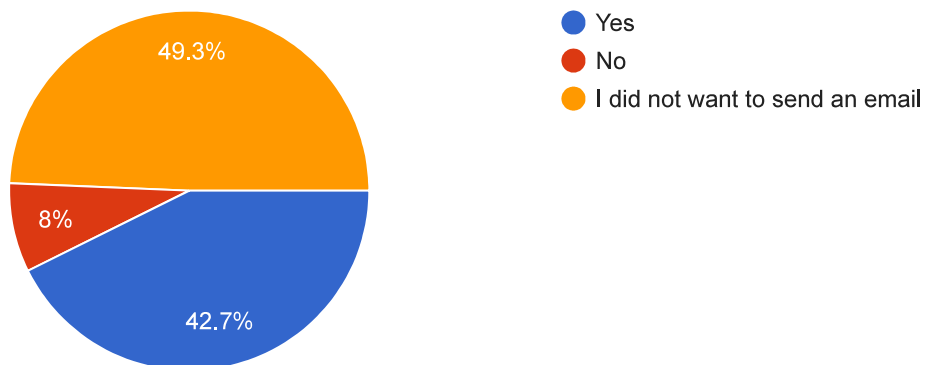
73 responses



If you wanted to email the practice, could you find the address you needed?



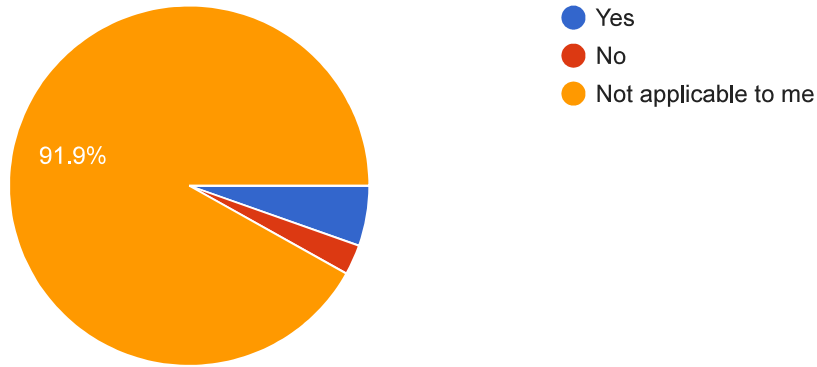
75 responses



If you are someone who struggles to access healthcare due to physical or mental health problems, did you find the website helpful enough?



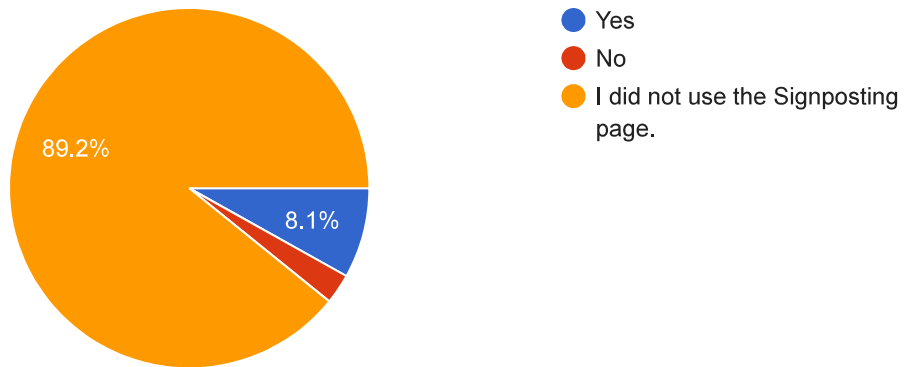
74 responses



If you used the signposting page, did you find this useful?



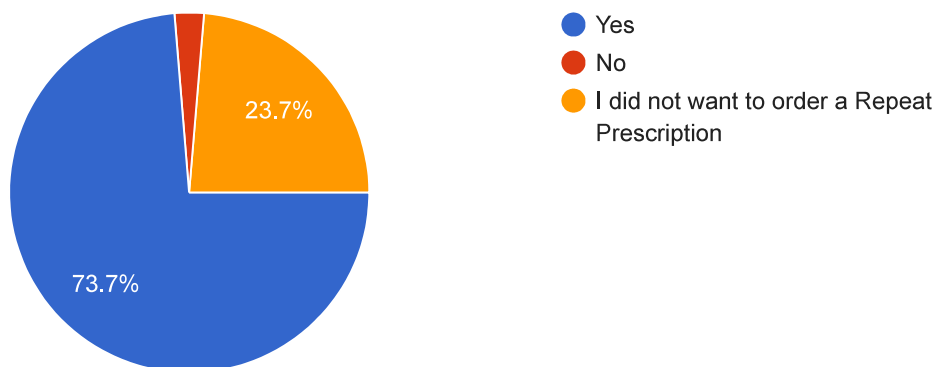
74 responses



If you wanted to order a Repeat Prescription, could you find what you wanted on the website?



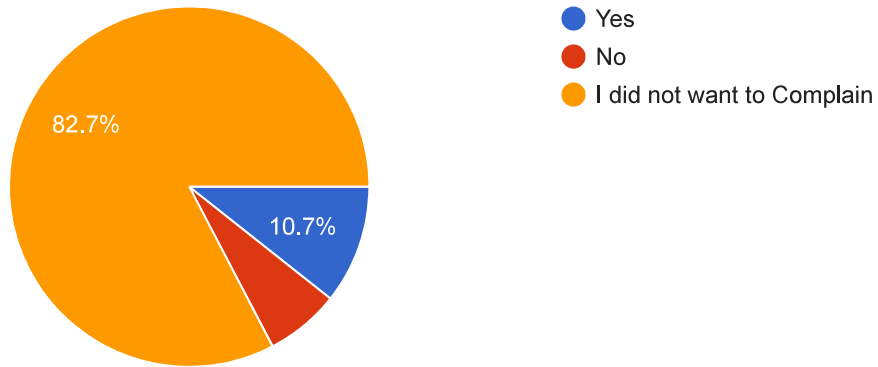
76 responses



If you wanted to Complain, could you find the information you needed?

 Copy

75 responses



Overall, was the system clean and easy to use?

 Copy

74 responses

